

Insight Platforms

Directory Categories

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- Automated Survey Research
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- IRT (Implicit Response Testing)
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- Long Term Communities
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- Multi-mode Surveys
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- Neuromarketing
- NPS (Net Promoter Score)
- Offline Surveys
- Omnibus Surveys
- Online Communities
- Online Surveys
- Opinion Polling
- Political Polling
- Prediction Markets
- Price Optimisation
- Pricing Research
- Product Testing
- Public Consultation and Engagement
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- Quizzes
- Random Device Engagement
- Rapid Surveys
- Real-Time Consumer Feedback
- Real-Time Research
- Simulated Testing
- SMS Research
- Social Media Polling
- Social Media Sampling
- Street/Mall Interviews
- Survey Analysis
- Survey Data Centralisation
- Survey Gamification
- Survey Panel
- Survey Software

- Survey Writing (Authoring)
- System 1 Research
- Text Surveys
- Transactional Research
- Triggered Surveys
- User Feedback
- User Surveys
- Verbatim Response Coding
- Video Diary Studies
- Virtual Reality Research
- Voice Assistants
- Voice of Customer Surveys
- Voice Research
- Voice Surveys
- WhatsApp Research

Qualitative Research

- Accessible Research
- Advertising Testing
- Advertising/Campaign Effectiveness
- Automated Neuromarketing
- Behavioural Economics
- Behavioural Science
- Biometrics
- Brand Research
- Bulletin Boards
- Card Sorting
- Co-creation
- Concept Testing
- Content Testing
- Conversational AI
- Copy Testing
- Creative Testing
- Crowdsourcing
- Diary Studies
- Digital Journeys
- Discourse Analysis
- Discussion Tools
- Ethnography
- Expert Communities

- Face-to-Face interviewing
- Group Discussions/Focus Groups
- Hall Tests
- In Home User Testing
- Incentive Management
- Insight Communities
- In-store Observation
- Literature Reviews
- Long Term Communities
- Messenger Research
- Metaphor Elicitation
- Mobile Ethnography
- Neuromarketing
- Online Collaboration
- Online Communities
- Online Focus Group Hosting
- Online Focus Groups and Forums
- Online Workshops
- Participant Recruitment
- Product Testing
- Prototype Testing
- Public Consultation and Engagement
- Qualitative Data Analysis
- Qualitative Pre-Tasking
- Qualitative Research
- Qual-Quant Hybrid
- Remote Qualitative Research
- Screen Recording
- Semiotics
- Sensory Research
- Short Term Communities
- Social Media Recruitment
- Transcription
- Translation
- Video Diary Studies
- Video Research
- Viewing Facilities
- Virtual Reality Research

- Voice Research
- Webcam Interviews
- WhatsApp Research
- Whiteboard

UX Research

- Accessible Research
- Augmented Reality
- Automated Neuromarketing
- Behavioural Economics
- Behavioural Science
- Biometrics
- Card Sorting
- Content Testing
- Crowdstesting
- Customer Journey Mapping
- Diary Studies
- Digital Journeys
- Discussion Tools
- Ethnography
- Facial Coding
- Heatmaps
- Incentive Management
- Knowledge Management
- Messenger Research
- Metaphor Elicitation
- Mobile Ethnography
- Neuromarketing
- Online Workshops
- Participant Recruitment
- Persona Templates
- Product Feedback Management
- Product Research Management
- Prototype Testing
- Qualitative Data Analysis
- Qualitative Pre-Tasking
- Qualitative Research
- Remote User Testing
- Screen Recording
- Session Recordings / Replay

- Social Media Recruitment
- Transcription
- Translation
- Tree Testing
- Usability Lab
- Usability Testing
- User Experience (UX) Research
- User Feedback
- User Journey Mapping
- User Research Management
- User Surveys
- User Testing
- Video Diary Studies
- Video Research
- Web Usability Research
- Webcam Interviews
- WhatsApp Research

Behavioural Research

- Audio Content Recognition
- Automated Neuromarketing
- Behavioural Economics
- Behavioural Science
- Behavioural Tracking
- Biometrics
- Brainstorming
- Clickstream
- Co-creation
- Cookie Tracking
- Crowdsourcing
- Crowdtesting
- Customer Journey Mapping
- Data Mining
- Data Scraping
- Diary Studies
- Digital Journeys
- Digital Marketing Analytics
- Ethnography
- Eye Tracking

- Facial Coding
- Geolocation Analytics
- Group Discussions/Focus Groups
- Healthcare Research
- Heatmaps
- In Home User Testing
- In-store Observation
- IoT (Internet of Things)
- Location Analytics
- Mobile Ethnography
- Neuromarketing
- Online Workshops
- Passive Measurement/Metering
- Personal Data Exchange
- Playtesting
- Prototype Testing
- Qualitative Research
- Ratings & Reviews
- Screen Recording
- Search Analytics
- Search Insights
- Search Intelligence
- Search Listening
- Semiotics
- Sensory Research
- Sentiment Analysis
- SEO and Keyword Research
- Social Media Listening/Intelligence
- System 1 Research
- Usability Lab
- Usability Testing
- User Experience (UX) Research
- Video Diary Studies
- Video Research
- Virtual Reality Research
- Voice Research
- Wearables
- Web Usability Research
- Webcam Interviews

CX Management

- 360 Feedback
- Customer Experience (CX) Feedback
- Customer Journey Analytics
- Customer Journey Mapping
- Customer Satisfaction (CSAT) Surveys
- CX Analytics
- Dashboards
- Digital CX - NPS - CES - CSAT
- Digital Journeys
- Employee Engagement
- Employee Experience (EX)
- Employee Feedback
- Employee Surveys
- Enterprise CX Management
- Enterprise Feedback Management
- NPS (Net Promoter Score)
- Transactional Research
- User Journey Mapping
- Voice of Customer Surveys

Data Analytics

- A/B Testing
- Advanced Statistical Techniques
- Advertising Experiments
- App Analytics
- Audience/Consumer Segmentation
- Audio Content Recognition
- Automated Neuromarketing
- Behavioural Tracking
- Biometrics
- Choice Modelling

- Clickstream
- Cloud-based Analytics
- Computer Vision Analysis
- Conjoint Analysis
- Content Analytics
- Conversational AI
- Conversion Rate Optimisation (CRO)
- Cookie Tracking
- Customer Journey Analytics
- CX Analytics
- Data Analytics
- Data Connectivity
- Data Fusion
- Data Mining
- Data Scraping
- Data Visualisation
- Digital Analytics
- Digital Journeys
- Digital Marketing Analytics
- Emotion Analytics
- Eye Tracking
- Facial Coding
- Forecasting
- Geo-demographic Modelling
- Geofencing
- Geolocation Analytics
- Heatmaps
- Image Analytics
- Location Analytics
- Marketing Mix Modelling
- Multivariate Stats and Modelling
- Multivariate Testing
- Neuromarketing
- NLP (Natural Language Processing)
- Predictive Analytics
- Price Optimisation
- Ratings & Reviews
- Revenue Growth Management
- Search Analytics
- Search Insights
- Search Intelligence
- Search Listening

- Sentiment Analysis
- SEO and Keyword Research
- Session Recordings / Replay
- Social Media Listening/Intelligence
- Statistical Analysis
- Statistics and Data Science
- Text Analytics
- Touch Analytics
- Trend Analytics
- Video Analytics
- Visual Analytics
- Voice Analytics
- Wearables
- Website Analytics

Dashboards, Reporting & Knowledge Sharing

- Automated Reporting
- Cross-tabulation
- Customer Journey Mapping
- Dashboards
- Data Fusion
- Data Visualisation
- Heatmaps
- Infographics
- Knowledge Management
- Online Results and Data Portals
- Reporting
- Research Management
- Research Repository
- Session Recordings / Replay
- Survey Analysis
- Survey Data Centralisation
- Tabulation & Analysis
- User Research Management

Panel & Data Sources

- Access Panels
- App Analytics
- Audience Panel
- Audience/Market Measurement
- Blockchain Panel
- Citizen Panels
- Crowdsourcing
- Crowdtesting
- Custom Panels
- Customer Advisory Board
- Customer Panels
- Data Connectivity
- DIY Sample
- Expert Communities
- Healthcare Panel
- Household Panel
- Insight Communities
- Kids Panel
- Long Term Communities
- Market Data
- Market Trends
- Mobile Panel
- Mystery Shopping
- Online Communities
- Online Panel/Sample Exchange
- Playtesting
- Programmatic Sampling
- Retail Audits
- Retail Panel
- Shopper Panel
- Short Term Communities
- Social Media Sampling
- Survey Panel
- Syndicated Reports
- Syndicated Research
- Trend Reports
- TV Audience Measurement

Professional Services

- Audience/Market Measurement
- Brainstorming
- Brand Research
- Brand Tracking
- Co-creation
- Coding/Data Entry
- Competitor Analysis
- Content Testing
- Copy Testing
- Creative Testing
- Cross-tabulation
- Crowdfunding
- Data Mining
- Data Processing
- Data Scraping
- Desk Research
- Dial Testing
- Diary Studies
- Digital Content Strategy
- Digital Marketing Analytics
- Digital Transformation
- Forecasting
- Freelancer Researchers
- Geo-demographic Modelling
- Healthcare Research
- Incentive Management
- In-store Observation
- Literature Reviews
- Marketing Mix Modelling
- Mystery Shopping
- Omnibus Surveys
- Opinion Polling
- Path to Purchase Research
- Playtesting
- Political Polling
- Postal Research
- Price Optimisation
- Pricing Research
- Product Development Research
- Product Testing
- Public Consultation and Engagement
- Questionnaire Design

- Researcher Marketplace
- Semiotics
- Sensory Research
- Shopper Research
- Survey Analysis
- Survey Writing (Authoring)
- System 1 Research
- Telephone Interviewing
- Transcription
- Translation
- Trend Monitoring
- Trend Reports
- Trend Scouting
- Verbatim Response Coding

- Pharmaceuticals
- Professional Services
- Public / Government
- Restaurants & Dining
- Retail
- Sports
- Technology
- Telecoms
- Tobacco
- Transport
- Travel & Tourism

Industries & Target Audiences

- Agriculture
- Airlines
- Alcoholic Drinks
- Apparel / Fashion
- Automotive
- B2B
- Banking
- Betting & Gaming
- Confectionery
- Construction
- Consumer Goods
- Cosmetics
- Disabilities
- Durables
- Education
- Electronics
- Energy & Utilities
- Entertainment
- Grocery
- Healthcare
- Home & Garden
- Insurance
- Kids
- Legal
- Media
- Non-Profit / Charities
- Pet Supplies